



SIPCare™

Manage the Network from the Outside In

Unification. A powerful business strategy. One of the reasons you deployed a VoIP communications system was to have only one network in your organization. You combined your voice, data and video onto a single cable plant, lowering costs and simplifying maintenance.

But just because everything is on the same wire doesn't mean that all of the applications work properly together all the time. You may have plenty of bandwidth for the "average" network load, but it's the peaks creating intermittent congestion that can impact users and productivity.

Don't wait to simply react when issues happen. Monitor your environment for quality-of-service and business effectiveness. Control all elements from any location, local or remote. Maintain backups of all key devices and services automatically.

The SIPCare™ cloud-based service covers your entire unified environment with comprehensive management dashboards and a suite of tools for active control.

Any Vendor
Any Device
Any Location

UNIFIED MANAGEMENT

MONITOR

ASSESS

REMOTELY ACCESS

CONFIGURE

OPTIMIZE

BACKUP

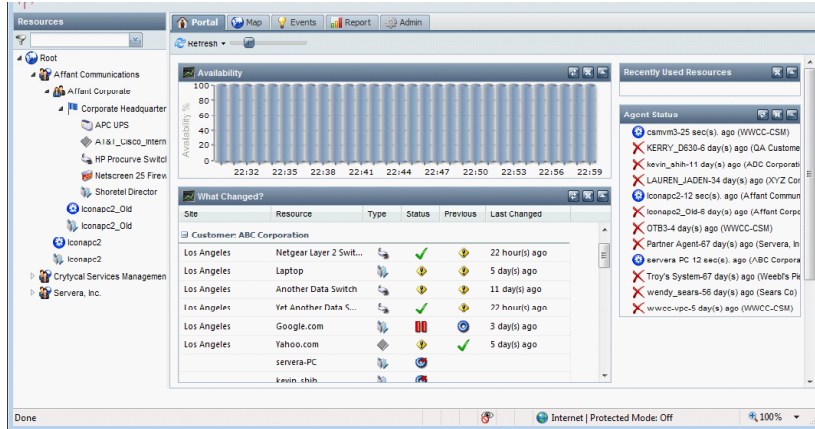
REPORT

CONTROL THE SOFTWARE AND THE NETWORK TO DELIVER PERFECT VOICE AND VIDEO QUALITY

- GAIN UNIFIED CONTROL AND VISIBILITY ACROSS VENDORS AND EQUIPMENT
- DETECT CHANGES AND THREATS TO END-USER EXPERIENCE
- RESPOND WITH AUTOMATED INSIGHT AND RECOMMENDATIONS
- MONITOR CALL QUALITY AND SERVER PERFORMANCE PROBLEMS
- INTEGRATE NETWORK, QoS AND BANDWIDTH MANAGEMENT
- SUBSCRIBE TO THE CLOUD-BASED SERVICE FOR FLEXIBILITY, WITH OPTIONAL EXPERTS ON CALL ON DEMAND

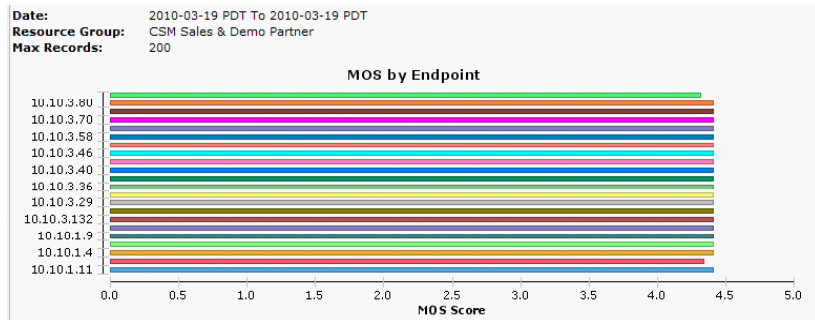
SIPCare™ Unified Management covers everything in your UC environment. Optimize your business communications and minimize the risks of advanced technology. The cloud-based solution offers total flexibility anywhere in the world.

SIPCare™ PORTAL

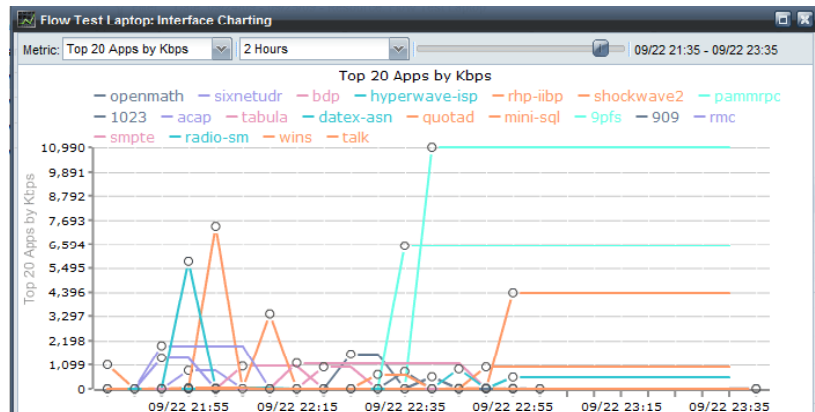


- Dashboards
- Analytic reporting
- Event plotting and visual trace routing over Google Maps
- Event Queue workflows
- "Roll-up" performance views
- Connect-Me remote access

PASSIVE STREAM LEVEL MONITORING



APPLICATION MONITORING & REPORTING



CUSTOMER SLA REPORTS

- Demonstrate performance
- Recommend solutions
- Schedule for automated delivery

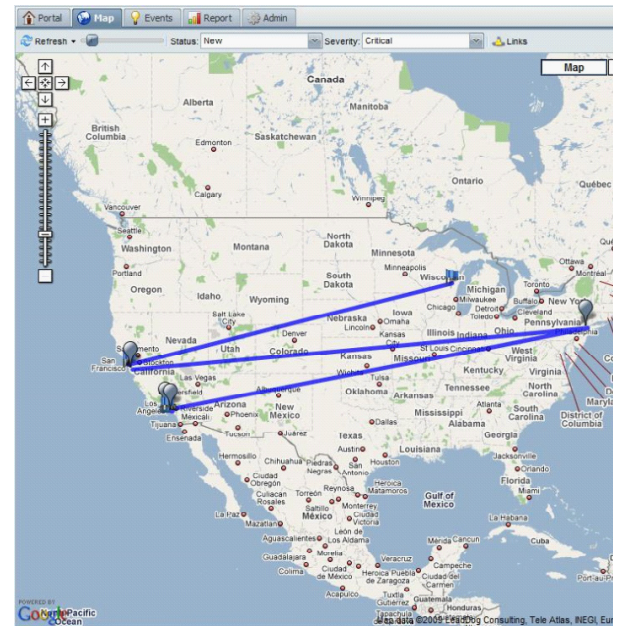
NON-VPN REMOTE ACCESS

- Leverage application tunneling
- Deliver total remote control

AUTOMATED BACKUP & FILE STORAGE

- Backup IP-PBXs, routers, switches and other key devices
- Transfer files to protected data stores
- Produce detailed audits

DISTRIBUTED NETWORK VISIBILITY



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