



# Call recording for your IP PBX

## VoIP never sounded so good

Whatever the size of your organization - from a small professional corporation to a large enterprise - you chose to deploy a VoIP communications system for the capital and operational cost savings and the productivity advantages for your users. Now you are looking to add a call recording option to your system to either address legal mandates or increase operational effectiveness.

But what you find are simplistic PC-based handset tools or expensive choices that require complex integration, significant maintenance and specialized IT support. Until now...

SIP Print call recording is just like your phone system: easy to install, easy to operate and easy to afford. Three versions are available, allowing for efficient scalability. All offer enterprise-class call recording performance for training, Q/A, compliance or regulatory purposes at the corporate, branch or small office level.

With the ability to record advanced functions like voicemail and "follow-me" calls forwarded to mobile phones or off-premise phone numbers, SIP Print shows the expandability and value of IP standards.

## Fully SIP-compliant

Easy to Install

Easy to Operate

Easy to Afford



### CALL RECORDING FOR:

CALL CENTERS

FINANCIAL SERVICES

LEGAL SERVICES

EMERGENCY SERVICES

LAW ENFORCEMENT

EDUCATIONAL INSTITUTIONS

STATE & LOCAL GOVERNMENT

### EVERY BUSINESS:

- TRAINING PURPOSES
- QUALITY ASSURANCE
- CUSTOMER SATISFACTION MONITORING
- LEGAL / COMPLIANCE REQUIREMENTS

- SYSTEM-LEVEL RECORDING OF SIP-BASED VOIP CALLS
- APPLIANCE OPTIONS WITH SUPPORT FROM 15 TO 200 SEATS
- NO INTEGRATION WITH IP PBX OR HANDSETS REQUIRED
- NO LOGGER PATCHES
- CERTIFIED WITH ALL OF THE LEADING PHONE SYSTEMS
- TURN-KEY APPLIANCE FOR EASY INSTALLATION & MANAGEMENT



## CALL RECORDING FAMILY

One SIP Print system records all specified user calls - internally and externally - without any IP PBX or handset integration. Scales from the smallest office to the largest enterprise. 10 minutes of installation and 20 minutes of configuration and you are ready to go.



### CALL RECORDING / PLAYBACK FEATURES

- Call recording in standard .WAV format
- Call playback on standard media players
  - Windows Media Player
  - Adobe Media Player
  - Apple QuickTime
- Search by User Name
- Search by Area Code and Prefix
- Extension and Name lookup
- Caller ID
- Fast Forward and Rewind
- Time and Date stamping
- Email-ready call file formats
- Multiple manager access
- Remote access & remote administration
- Archive and audit trail
- Column sort (on the fly)
- Web-based GUI (supported on Internet Explorer, Firefox & Safari)



### CALL CAPTURE FEATURES

- Trunk-side analog CO, T1/PRI & SIP trunking
- Extension-to-extension
- Follow-me calls
- User- and extension-specific
- SIP registration
- SIP & RTP traffic capture

### IP PBX COMPATIBILITY

- Aastra, ADTRAN, Allworx, Altigen, Avaya, Asterisk, Broadsoft, Cisco, Digium, Fonality, Grandstream, Microsoft, Mitel, NEC, Nortel, Shoretel, SIPfoundry, Verizon, Vertical, Zultys
- Codecs: G.711 [all]; G.722(HD) & G.729 [Small Business Edition and Enterprise Edition only]

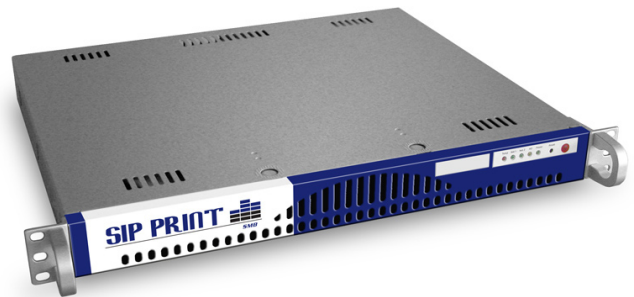
### EXPRESS EDITION

- Supports up to 15 seats



### SMALL BUSINESS EDITION

- Supports up to 70 seats



### ENTERPRISE EDITION

- Supports up to 200 seats
- Clusterable for large scalability



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