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## IT EXPO: SIP Print Helps Answer Recording Regs in U.K.

02/03/2009

SIP Print, providers of an SIP-based VoIP call recording platform, have announced the availability of its voice recording appliances for the U.K. financial services market. SIP Print's systems are fully compliant with the new call recording mandate set forth by the Financial Services Authority (FSA), including a future requirement to record calls originating from mobile phones. This marks the preliminary entry into the U.K. market for SIP Print.

According to the FSA policy statement, effective March 6, 2009, all U.K. financial institutions must record and archive all telephone conversations and electronic communications relating to client transactions for a period of no less than six months. The new regulations apply to any U.K. firms participating in the equity, bond and derivatives markets. The FSA has applied an 18-month exemption for the recording of voice conversations from mobile phones and other handheld devices.

SIP Print's appliances offer: a Web-based GUI, call playback on regular media players, extension and name lookup, caller ID, search by area code and prefix, fast forward, rewind, time and date stamping, archive control, audit trail, remote access, and e-mail-ready call file formats. While the FSA regulations provide a temporary exemption for recording mobile phone conversations, SIP Print's patent-pending platform supports the recording of mobile phone calls, along with functions such as voice mail or "follow-me" calls on mobile phones or other off-premise phone numbers.

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