



Call recording for your IP PBX



VoIP never sounded so good

Your organization deployed VoIP for the capital and operational cost savings and the productivity advantages for your users. Now you are looking to add a call recording option to your system to either address legal mandates or increase operational effectiveness.

But what you find are expensive choices that require complex integration, significant maintenance and specialized IT support. Until now...

SIP Print call recording is just like your phone system: easy to install, easy to operate and easy to afford. The ENTERPRISE EDITION supports up to 200 seats per appliance, and is clusterable for scalability. Hot-swappable RAID hard drives and redundant power supplies deliver enterprise-class call recording performance for training, Q/A, compliance or regulatory purposes at the corporate or branch level.

With the ability to record advanced functions like voicemail and "follow-me" calls forwarded to mobile phones or off-premise phone numbers, SIP Print shows the expandability and value of IP standards.

Fully SIP-compliant
Easy to Install
Easy to Operate
Easy to Afford



CALL RECORDING FOR:

CALL CENTERS
FINANCIAL SERVICES
LEGAL SERVICES
EMERGENCY SERVICES
LAW ENFORCEMENT
EDUCATIONAL INSTITUTIONS
STATE & LOCAL GOVERNMENT

EVERY BUSINESS:

- TRAINING PURPOSES
- QUALITY ASSURANCE
- CUSTOMER SATISFACTION MONITORING
- LEGAL / COMPLIANCE REQUIREMENTS

- SYSTEM-LEVEL RECORDING OF SIP-BASED VOIP CALLS
- SUPPORTS UP TO 200 SEATS PER APPLIANCE
- NO INTEGRATION WITH IP PBX OR HANDSETS REQUIRED
- NO LOGGER PATCHES
- CERTIFIED WITH ALL OF THE LEADING PHONE SYSTEMS
- TURN-KEY APPLIANCE FOR EASY INSTALLATION & MANAGEMENT



One SIP Print system records all specified user calls - internally and externally - without requiring any IP PBX or handset integration. It can record one handset 24x7 for 20 years. 10 minutes of installation and 20 minutes of configuration and you are ready to go.



CALL RECORDING / PLAYBACK FEATURES

- Call recording in standard .WAV format
- Call playback on standard media players
 - Windows Media Player
 - Adobe Media Player
 - Apple QuickTime
- Search by User Name
- Search by Area Code and Prefix
- Extension and Name lookup
- Caller ID
- Fast Forward and Rewind
- Time and Date stamping
- Email-ready call file formats
- Multiple manager access
- Remote access & remote administration
- Archive and audit trail
- Column sort (on the fly)
- Web-based GUI (supported on Internet Explorer, Firefox & Safari)



CALL CAPTURE FEATURES

- Trunk-side analog CO, T1/PRI & SIP trunking
- Extension-to-extension
- Follow-me calls
- User- and extension-specific
- SIP registration
- SIP & RTP traffic capture

SOFTWARE LICENSING

- Number of seats supported: up to 200
- Administrators: 1
- Sub-Administrators: unlimited
- Users: unlimited

IP PBX COMPATIBILITY

- SIP: ADTRAN, Allworx, Grandstream, SIPfoundry, Zultys, etc.
- VoIP: Avaya, Mitel, NEC, Nortel, ShoreTel, etc.
- Codecs: G.711, G.722(HD) & G.729



APPLIANCE HARDWARE

- Core 2 Quad series processor
- Hot-swappable hard disk drives (2TB total - 1.5TB - RAID 5)
- Dual 10/100/1000 Ethernet ports
- 1U rack-mountable chassis w/ mounting rails
- Dimensions: 17.2"W x 1.7" H x 25.6"D
- Gross weight: 40 lbs
- UID button
- System reset button
- LEDs: power, HDD activity, network activity, system overheat
- 110V-250V auto-adjusting power supply
- Operating temp: 10° - 35° C (50° - 95° F)
- Storage temp: -20° - 70° C (-4° - 158° F)
- Relative humidity: up to 90%, non-condensing
- Dual hot-swappable power supplies
- FCC Class B, UL listed, CUL listed, TUV certified, EN 60950 / IEC 60950-Compliant, CCC certified



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