Metaswitch Networks

SIP PRINT
SIP VoIP Call Recording

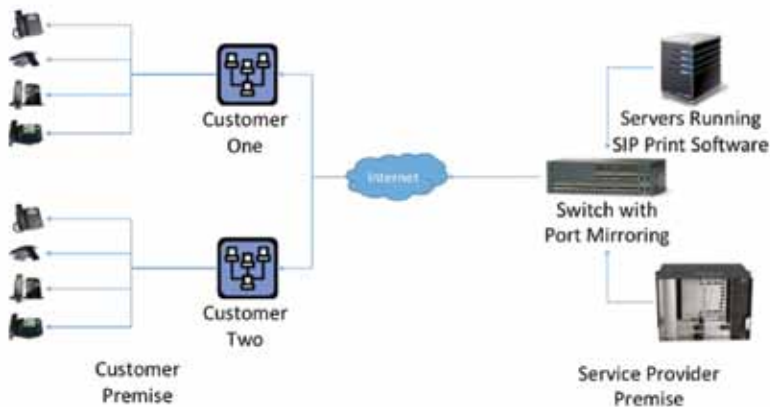# The only call recording solution from an approved Mosaic partner*

SIP Print Inc. provides the award winning Call Recording Solution that delivers a multi-tenant implementation for service providers utilizing Metaswitch platforms that offer hosted telephony services. SIP Print allows service providers to deploy SIP Print call recording in a variety of ways. It can be deployed as a service, hosted in the NOC or as a CPE Solution. In addition, SIP Print Call recording can be delivered as a software solution or as a hardware appliance. All the options integrate seamlessly with Metaswitch and can add profitable mission-critical call recording functionality to a service offering.

SIP Print solutions integrate with Metaswitch via port-mirroring, allowing recording 1,000's of concurrent calls per instance, providing the ultimate recording solution for Metaswitch customers.

Service Providers using Metaswitch platforms benefit from fully-functional, reliable call recording solutions either via Software or Hardware deployments at the industry's most competitive pricing with the ease-of-use that is the hallmark of SIP Print products.

METASWITCH HOSTED

Fully SIP-compliant
The easy add-on to every hosted voice environment that drives additional revenue.

MULTIPLE DEPLOYMENT OPTIONS TO MEET YOUR REQUIREMENTS
- HOSTED IN YOUR NOC
- DELIVERED AS A CPE SOLUTION

MULTIPLE PURCHASE OPTIONS
- CAPEX: PURCHASE SOFTWARE LICENSES OUTRIGHT WITH AN ANNUAL MAINTENANCE FEE
- OPEX: PAY A MINIMAL MONTHLY FEE PER SESSION FOR MAXIMUM FLEXIBILITY

TRUE MULTI-TENANT SOLUTION
- DESIGNED FROM THE GROUND UP TO ENABLE A CARRIER TO SERVE MULTIPLE CUSTOMERS FROM A SINGLE IMPLEMENTATION
- CUSTOMERS CAN NEVER SEE OR AFFECT ANY OTHER CUSTOMER'S DATA OR PERFORMANCE
- CUSTOMER INTERFACE PRIVATE LABELED AS YOUR BRAND

SIP PRINT HOSTED enables an ITSP or CLEC to virtualize call recording across their entire customer base with a quick-to-install and simple-to-operate call recording service solution. The solution can be purchased outright and users licensed on a periodic basis, or the entire environment can be rolled into a subscription fee.

CALL RECORDING / PLAYBACK FEATURES

- Call recording in standard .WAV format
- Call playback on standard media players
  - Windows Media Player
  - Adobe Media Player
  - Apple QuickTime
- Search by User Name
- Search by Area Code and Prefix
- Extension and Name lookup
- Caller ID

- Fast Forward and Rewind
- Time and Date stamping
- Email-ready call file formats
- Multiple manager access
- Remote access & remote administration
- Archive and audit trail
- Column sort (on the fly)
- Web-based GUI (supported on Internet Explorer, Firefox, Safari & Chrome)

- SYSTEM-LEVEL RECORDING OF SIP-BASED VOIP CALLS
- NO INTEGRATION WITH IP PBX OR HANDSETS REQUIRED
- NO LOGGER PATCHES
- CERTIFIED WITH ALL OF THE LEADING PHONE SYSTEMS

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